# Chibuikem Okoli

Lagos State, Nigeria

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## Summary

I am a driven and skilled IT professional who strives to exceed expectations and foster positive, productive relationships with colleagues and clients. I am a creative and motivated self-starter, committed to maintaining a strong work ethic and constantly improving my skills and knowledge.

## Experience

### Technical Support Intern
DANGOTE SUGAR REFINERY PLC

Mar 2023 - Present (4 months)

Troubleshooting computer software, hardware network problems. Recommending corrective solutions to errors that require knowledge of company computer applications, networks, hardware software or escalate problems to appropriate technical staff or technician area.

### Information Technology Intern
Dangote Greenview Development

Aug 2022 - Oct 2022 (3 months)

Performed routine technological systems support, maintenance, and testing for proper upkeep of systems; troubleshooting and resolving general system hardware, software, and network failures and conflicts.

## Education

### Bells University Of Technology
Bachelor of Engineering - BE, Computer Engineering

Sep 2019 - Jul 2024

## Licenses & Certifications

**Google IT Support Professional Certificate** - Google
PVVXF36K886K

**IBM IT Support Professional Certificate** - IBM
DBJ44ZAY4SZW

**The Strategy of Content Marketing** - University of California, Davis
MYKYPLGEYFST

**Google Digital Marketing and E-Commerce Professional Certificate** - Google
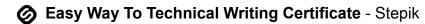
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### Technical Writing Certification Course - aptLearn
#8e056cd7fef7e0e9

### Advanced Technical Writing Certification - Edulearn
#3ac24ba181583dc9

### Easy Way To Technical Writing Certificate - Stepik

## Skills

Problem Solving  •  Software Development  •  Software Development Life Cycle (SDLC)  •  Oral
Communication  •  General Administration  •  Attention to Detail  •  Communication  •  Collaborative Problem
Solving  •  Analytical Skills  •  Time Management